

Access Statement for The Venus Company East Portlemouth

Introduction

A beach side takeaway cafe open from Easter until end of October

Pre-Arrival & Arrival

- Information Telephone Number 01803 712 648
 - Website www.venuscompany.co.uk
 - Opening Hours Cafe & Shop
 - April - June 10am till 5pm
 - July & August 9am till 6pm
 - September 10am till 5pm
 - October 10 till 5pm
- There is no car park next to the café. There are some free parking spaces for approximately 10 cars. These are usually gone by 10 am. There is a national trust car park further down the road but this is at least a 10 min walk from the café. It cost £5.50 for all day but is free to national trust members. Access to the café from this car park is along a tarmac road. Although this is normally a quiet single track country road there can be a numbers of cars using it in the morning and late afternoon. On busy days this car park can be full by midday and you will see a sign informing you of this. There should then be another sign directing you to an overflow car park. This will be at least a 15 minute walk to the café along a tarmac road
- The café & shop has 2 entrances these both lead to the garden seating area. One is up a small step from the road (approx 10 cm high) through a gate then down a small step into the garden (approx 10 cm high) then onto level paving stones. The front counter is only 10 meters away from this entrance
- The other one is through a gate at the end of the garden (approx 30 meters from the front counter) Access to this is along the road and is fairly level however access to this gate is along some grass. Once through the gate you will be on level paving stones. This is the most suitable access point for wheelchairs.
- There are no reserved disabled car parking spaces.
 - We have a web camera on the café which takes a picture every 15 minutes overlooking the beach. It also has a weather station so you

can see what the weather is up too before you arrive. This can be found on our website.

- There are no bus services directly to East Portlemouth. There is bus service from Kingsbridge to Salcombe. Its run by Tally ho bus service and leaves from Kingsbridge bus station every hour. The first bus is at 07:55 and last one is at 19.05. The return journey from Salcombe leaves from 0820 to 19:30. To get to East Portlemouth you will need to use the small passenger ferry. This service would not be suitable for wheelchairs. It costs £1.30 each way for adults and 70p for children. Ferry times will vary depending on day of the week or time of season. It will definitely operate every half hour from 09:00 am to 17:00 pm in all weather conditions 365 days a year. For more info on the ferry contact the Salcombe ferry company on 01548 842061
- Dogs are allowed all year round

Main Entrance, Reception

- To get access from the parking spaces directly behind the café you will have to cross a tarmac road. This is a single track country lane and although quiet most of the time it can have a number of cars making their way to the national trust car park first thing in the morning, and late afternoon. You will have to cross this road to get to the café garden/seating area. There is a small step onto paved area and a small step into the garden/seating area
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- Once in this area the garden has level paving stones leading to the tables. Access to the tills is along decking which then leads to a paved area and it is level.

- The main seating area consists of heavy wooden and concrete picnic tables

Public Areas - Hall, Stairs, Landing, Corridors etc

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- The main seating area consists of heavy wooden and concrete picnic tables
- The cafe has its menu on a banner attached to the side of the building. It's printed in a large font and is easy to read, paper copies are available on request, if necessary we will do our best to come to the tables to take orders and bring food to them otherwise it is a take away.

Public Areas - Sitting room, lounges, lobbies etc

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- The seating area is exposed to the weather but umbrellas can be provided for protection from the sun or showers

- From the cafe there are steps leading down to the beach which are not suitable for wheelchair access The beach is mainly made up of fine golden sand and how much beach you have depends on the tides

Public WCs

- The Council public toilets are located 50 meters down from the café along a tarmac road. This is a single track country lane and although quiet most of the time it can have a number of cars making their way to the national trust car park first thing in the morning and late afternoon.

- Inside the toilets are tiled, with cubicles, sinks, etc.

- There is no separate disabled toilet in the block.

Restaurant / Dining Room, Bar & Bar area, Take Away & Cafe

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Shop

Access to the shop is the same as the café as all shop goods are outside next to the café.

- We try and stock everything you may need for a day on the beach.
- Buckets, spades, frisbee, cricket sets, footballs and games
- Windbreaks, beach shelters, Boogie boards & sunscreens
- Local produce and gifts

Additional Information

- There are no Lifeguards located on the beach
- We have a web camera on the café which takes a picture every 15 minutes overlooking the beach. It also has a weather station so you can see what the weather is up too. This can be found on our website

Address: The Venus Company
Unit A
Halwell Business Park

Halwell
Nr Totnes
Devon
TQ9 7LQ

Telephone: 01803 712648

Email: halwell@venuscompany.co.uk

Website: www.venuscompany.co.uk

Hours of operation: Opening Hours Cafe & Shop

April - June 10am till 5pm

July & August 9am till 6pm

September 10am till 5pm

October 10 till 5pm

November – March closed

Local public transport numbers:

Tally ho buses 0870 608 2 608

www.tallyhocoaches.co.uk

Local taxis

A G M Taxis Tel: 01548 854141

Rob's Taxis Tel: 01548 580580

Margaret's Taxi's Tel: 01548 580279

South Hams Taxis Tel: 01548 852545

A2B Taxis Tel: 01548 854050

Moonraker Taxis Tel: 01548 560231

Created: 22 October 2008